

Member products and services

Providing a voice for healthcare leaders: influencing and representing

We work to influence key decisions and national policy developments on behalf of our members and provide a strong voice for healthcare leaders on issues of shared concern. We also support our specialist networks to provide members with a strong and autonomous voice on issues where their part of the NHS has a distinct view.

We work closely with our members to gain their views on key policy issues:

- over 100 delegates attended our member engagement events on the NHS and public health reforms, and more than 350 members fed into our formal response to Government
- 45 members attended our event bringing them together with key individuals from the Government's NHS Future Forum
- we formally consulted with members on a number of issues, including CQC quality assessments, revised enforcement policy and registration fees
- the NHS European Office consulted with our members on a range of topics, including the EU Working Time Directive, mobility of health professionals across Europe, and proposed changes to public procurement and clinical trials.

We represent our members' views to Government, Parliament and national stakeholders:

- written and oral evidence to select committee inquiries, including those on the Health and Social Care Bill, public expenditure on health and social care, commissioning, public health, PFI, localism and complaints and litigation
- written and oral evidence to the All-party Parliamentary Group on Primary Care, and the Public Health Inquiry into the public health reforms
- generated questions and featured in debates on the Health and Social Care Bill in both the House of Commons and the House of Lords

- regular meetings with Government and policy-makers, including: Nick Clegg MP, the Deputy Prime Minister; the Secretary of State for Health, Andrew Lansley MP; the Shadow Health Secretary, John Healey MP; healthcare ministers; policy advisers at No. 10; members of the Health Select Committee, including the chair, Stephen Dorrell MP; and members of the Public Bill Committee responsible for scrutiny of the Health and Social Care Bill

MPs of all parties thought the NHS Confederation has been more effective over the course of 2010*

- regular discussions with the Department of Health and Sir David Nicholson, chief executive of the NHS in England, and senior figures at Monitor; the CQC the Co-operation and Competition Panel; Public Health England; NICE; and the Local Government Association
- strengthening relationships with the British Medical Association; the Royal College of General Practitioners; and the Royal College of Nursing.

We provide opportunities for members to engage directly with policy-makers and key influencers:

- 'policy salons', bringing together members, policy experts and academics
- working dinners, breakfast meetings and round-table events.

Two thirds of our members rated the NHS Confederation as one of the top three most influential organisations in healthcare**

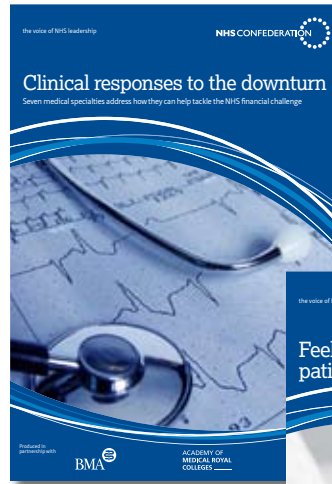
Sense-making: insight and analysis

We help all of our members to make sense of an increasingly fluid and diverse healthcare system and keep abreast of the complex policy agenda – offering unique insight and analysis on the national political agenda and practical assessment of the impact of policy on the planning, commissioning and delivery of system-wide services:

- more than ten briefings for members on the NHS and public health reforms, as well as other sector-wide issues and policy initiatives

'Always apposite and easy to digest'

- seven reports providing in-depth information and guidance on NHS-wide issues, including the NHS reforms, NHS finances, service reconfiguration, and improving patient experience
- more than 200 members attended our policy horizon events in Nottingham, London and Leeds, which provided up-to-the-minute information on policy developments and trends
- all of our members can access our daily press summaries, online public affairs service and our monthly *Health policy* digest e-newsletter which provides the latest healthcare news, views and commentary.



"The press digests by email are excellent"

Bringing people together: networking and learning

We host a range of events and provide a number of networking and engagement opportunities with colleagues working across all parts of the health and social care system:

- seminars on regulation, workshops on whole-system redesign, a half-day conference on clinical responses to the downturn, and national and international study visits on service integration
- more than 1,800 colleagues across health and social care attended our annual conference and exhibition.

"I find the Confed staff approachable, helpful and well informed"

*Independent survey – NFp Synergy, 2010

**NHS Confederation member research, October 2010

All quotes are taken from our 2010 member satisfaction survey.