



Powys Teaching Health Board

Partnership team win award for helping people access digital healthcare

- **Powys Living Well Service has helped over 80 people access virtual appointments**

Powys Teaching Health Board's (PTHB) Living Well Service supports people experiencing the effects of long-term conditions such as persistent pain, chronic fatigue, or weight management issues.

The teams have been working together for two years, establishing a way for health board staff to directly refer those needing access to digital connectivity to the library service. The Living Well Digital Facilitators focus on helping people to build confidence to connect to online virtual appointments and develop basic digital skills.

The library service provides easy access and support to iPad devices with data connections and Accessibility Powys visit people at home to help them get connected. So far, the scheme has helped over 80 people access virtual appointments they would otherwise have been unable to attend.