



Northern Ireland
Confederation
for Health and Social Care

2024 Conference
& Exhibition

NICON24

Grasping the Nettle

16 – 17 October 2024 La Mon Hotel, Belfast

Delegate guide

Event partners



X @NHSC_NI #NICON24

Welcome from the Chair and Director

Dear colleagues, partners, service users, and guests, we are delighted to welcome you to this year's **NICON conference and exhibition**, during which our theme is 'Grasping the Nettle'. Our clear ambition is to support progress, focussing on what we can do!

No one is in any doubt about the pressure across the NHS, now set out clearly in the Darzi report. Our Institutions have been restored and we welcome the publication of the draft Programme for Government. Our new Health Minister, Mike Nesbitt has set out his priorities, and intention to "reboot Bengoa" to agree our three-year strategic plan.

In this context, at conference we will hear from key local leaders on their views on the way forward. We are also delighted to welcome a range of guests: Lord Victor Adebawale and Matthew Taylor will reflect on wider NHS learning; Nazir Afzal OBE, Author and former Chief Crown Prosecutor, will help us consider culture; Futurologist, Nicola Millard, will take us on a journey into the future; and, finally Thea Stein, Chief Executive of the Nuffield Trust, will help us reflect on leadership that delivers. We guarantee you will be inspired!

We also have a number of new elements this year. We welcome Donna Traynor as our compere. The Health Committee will join en masse, and this year you will have a chance to visit our well-being zone. We are also experimenting – this year our round tables have gone, but we will be able to allow more colleagues to participate! Please let us know what you think by providing us with your feedback.

Finally, we would like to extend our sincere thanks to our headline partners, ABPI and BT, as well as to the many speakers, sponsors, and exhibitors who have dedicated their time and expertise to ensure that this year's event truly supports us all.

We do hope you enjoy the conference and that it inspires and equips you to create new possibilities in your own environment.

Jonathan Patton
Chair



Heather Moorhead
Director



With special thanks to our event partners



Marion Laverty
Head of ABPI
Northern Ireland



The Association of the British Pharmaceutical Industry (ABPI) exists to make the UK the best place in the world to research, develop and use the medicines and vaccines of the future.

The ABPI is delighted to once again support the NICON conference. With a restored executive in Northern Ireland, there is a major opportunity to look beyond the immediate challenges faced by the health service and plan for the long term.

By leveraging the full strengths of the health service, the life sciences sector, and Northern Ireland's academic strength, we can reimagine care – taking advantage of new best practice approaches, equipping healthcare professionals with the most effective technology and innovations, and providing the time, resource and encouragement needed to embed research as a core part of patient care.

Despite our small scale, the building blocks for success are there. We once boasted the best cancer outcomes in the UK, and drove new standards of global care in Cystic Fibrosis through our research and innovation strengths. Through collaboration and creative thinking, we believe that it is possible to overcome the challenges of the here and now, and put Northern Ireland back on a trajectory where it can achieve some of the best patient outcomes in the world.

NICON provides the ideal platform to have these discussions, establish shared goals, and identify opportunities for partnership. The need to work collaboratively and constructively across sectors has never been more apparent. The ABPI and its members are keen to play our part in progressing these discussions at NICON24 and beyond.



Kevin McEnoy
BT Health Sector
Manager NI



I am delighted once again to be involved in this year's NICON Conference as a headline Strategic Partner.

Under the leadership of the new Health Minister the Health Service in NI continues to face exceptional challenges, with a stated focus on Stabilisation, Reform and Delivery. At BT we are committed to helping to overcome these challenges with cutting-edge technologies, solutions and services that enable real-time, data-driven decision making and collaboration. By innovating together with our customers and partners we have the ambition to help to transform healthcare delivery with better outcomes and experiences for patients and staff while creating a sustainable model for the future.

This year we are pleased to be joined at the conference by expert contributors from BT – Dr Nicola Millard our Principal Innovation Partner and Professor Sultan Mahmud our Director of Healthcare. We look forward to them sharing their perspectives on the future of work and learning from other technology and innovation initiatives in the health sector across the UK.

It will be great to see you and connect again at this year's conference.

Day one - Programme outline

Day one – Wednesday 16 October

08:15–09:15 BREAKFAST FRINGE SESSIONS:

- Glen 1&2** F1 **HSC Chair and NED Breakfast with Lord Victor Adebowale** (Invite only session)
- Glen 3&4** F2 **Can a Single Directory of Services Help Transform Healthcare?** In association with **Access Elemental**
- Riverview 2** F3 **HSC and VCS | Reimagining Our Relationships**
- Riverview 1** F4 **Calling all Managers – Opportunities of a Wider Network!** In association with **Proud2beOps**
- Glen 5&6** F5 **HSC | Workforce Challenges and Opportunities.** In association with **Uster University**

08:00–09:00 F5a **Ending Violence Against Gransha Suite Women and Girls - Breakfast Session** (Closed session)

08:45–09:30 EXHIBITION & NETWORKING

09:30–09:40 **Welcome and Opening Address**
Main Auditorium
In this session, our compère Donna Traynor will welcome everyone to conference and Jonathan Patton will deliver the opening remarks and set out our aspiration for conference.

Donna Traynor, Broadcaster
Jonathan Patton, Chair, NICON and Chair South Eastern HSC Trust

09:40–09:55 **Ministerial Address**
Main Auditorium
As we work together in this deeply challenging context, the Minister will set out his vision and plans to renew the HSC NI three-year strategic plan, setting out the key asks for the system to support better outcomes for the people of Northern Ireland.

Mike Nesbitt MLA, Minister for Health Northern Ireland

09:55–10:20 **Culture – How Do We Get It Right?**
Main Auditorium
Over a long and distinguished career, Nazir Afzal has prosecuted some of the most high-profile cases in the UK. He has led nationally, advising on topics such as violence against women and girls, child sexual abuse, and honour-based violence. He is highly sought after as a speaker and advisor, working with a wide range of organisations, notably, most recently with the NMC.

On the back of a range of high profile inquiries in Northern Ireland, we are delighted to welcome Nazir to share his learning about what can go wrong and, crucially, provide advice for what we can do to collectively work towards our ambition to create an open and just culture that we can all be proud of, building a bedrock of trust for our staff and the public alike.

Nazir Afzal OBE, Author and former Chief Crown Prosecutor for NW England

10:20–11:00
Main Auditorium

The Next Three Years...
In this session, Lord Victor Adebowale will discuss with NI system leaders their emerging approach to mitigate against the massive pressure on our systems, while addressing inequalities and delivering reform. What nettles will they be grasping and what do they want your help with?

Lord Victor Adebowale, Chair, NHS Confederation
Peter May, Permanent Secretary, Department of Health NI
Neil Guckian, Chief Executive, Western HSC Trust
Dan West, Chief Digital Information Officer, Department of Health NI

11:00–11:30 EXHIBITION & NETWORKING

11:30–12:30 PARALLEL SESSIONS:

- Glen 1&2** P1 **Going Digital – Creating a Trajectory of Success?**
- Main Auditorium** P2 **Reconfiguration Framework – Towards a Hospital Network**
- Gransha Suite** P3 **Being Open/Duty of Candour – Carrot or Stick?**
- Glen 3&4** P4 **A New Regional Mental Health Service – Our Collective Endeavour**
- Riverview 1** P5 **Primary Care – Say No to the Status Quo!**
- Riverview 2** P6 **Our People – Working Together to Deliver for Our HSC Workforce**

12:30–14:00 LUNCH, EXHIBITION & NETWORKING

Day one - Programme outline

15:00–15:30 EXHIBITION & NETWORKING

12:50–13:40 LUNCH FRINGE SESSIONS:

- Glen 5&6** F6 **HSC Innovation in Action.** In association with **IMDU and HSE Industry Engagement**
- Glen 1&2** F7 **Digital Solutions: The Pain and the Possibilities.** In association with **Stryker**
- Glen 3&4** F8 **Grasping Nettles – Leading by Example!** In association with **Allied Health Professionals**
- Riverview 1** F9 **Reducing Agency Spend – Harnessing Technology, Data & Collaboration.** In association with **Retinue**
- Riverview 2** F10 **Supporting Our Diverse Workforce – Stepping Up?** In association with **General Medical Council (GMC)**
- Riverview 3** F11 **Embracing Digital Skills | Shaping the Future of the Health and Care Work Force.** In association with **EY**
- Gransha Suite** F12 **NI Assembly Committee for Health – Help us Help You**

14:00–15:00 PARALLEL SESSIONS:

- Main Auditorium** P7 **Prevention – Planting Our Docket Leaves!** In association with **Novartis Pharmaceuticals**
- Glen 1&2** P8 **Greater Collaboration – A Potential Key to Unlock Delivery?**
- Glen 3&4** P9 **Sustainability | HSC Getting into Action**
- Riverview 1** P10 **Shaping the Future with Technology-Enabled Care Solutions in NI**
- Gransha Suite** P11 **Moving from Reaction to Prevention: Innovative Methods in Social Care**
- Riverview 2** P12 **The Power of Participation – Embracing the Public as Assets**

15:30–15:50 **Grasping the Nettle – Change From the Middle?**
Main Auditorium
We know that many colleagues across our system are changing their *mental model* and tapping into *new ways of thinking* to deliver change, in a way that is not necessarily lead from the top of our organisation. In this session we turn a spotlight on just a few people who are leading in their own environments to grasp the nettles they see.

Claire Humphrey, Barnardo's NI Children's Services Manager and THRIVE Co-ordinator/Department of Education RAISE

Tony Griffiths, Senior Business Intelligence Analyst, Western HSC Trust
Ruth Gray, Assistant Director, Quality Improvement & Innovation, South Eastern HSC Trust

15:50–16:20 **Grasping the Nettle | What are Our Members Thinking?**
Main Auditorium
In preparation for conference, we brought our members together to agree a set of priorities to collectively support change. In this session we invited key leads, representing their peers, to set out their thinking as we focus on implementation. There will be no surprise to see a much more collective and empowering approach emerging.

Anne O'Reilly, Chair WHSCT, and HSC Trust Chairs Forum
Roisin Coulter, Chief Executive, SEHSCT, Chair Trust Chief Executives' Group
Mr Niall McGonigle, NI Director, Royal College of Surgeons of England/NI Representative on the Academy of Medical Royal Colleges
Meadhbha Monaghan, Chief Executive, Patient Client Council, Chair Regional CEX Group

Further information on the **parallel sessions** and **fringe sessions** available on **page 10 to page 18**

Day one - Programme outline

16:20-16:50
Main Auditorium

All Change!!! Embracing the Fourth Industrial Revolution – with People at the Centre?
Once described as “human caffeine” we are delighted to welcome Futurologist Dr Nicola Millard to inject a positive espresso shot of energy at the end of day one. Nicola uses design thinking, psychology, anthropology, computing, & business consulting to explore how the world of work changing. In this session we invite you to glimpse into the future – and be part of harnessing the wave of the change revolution.

Dr Nicola Millard Futurologist, Principal Innovation Partner, BT

16:50-17:00
Main Auditorium

Closing of Day One
After some closing remarks we will finish day one by showcasing the power of the arts in health and care with a high energy performance by BHSCT day opportunities service user choir. You may just be asked to join in!

Heather Moorhead, Director, NICON Equal Notes

- 17:15-18:15 **FRINGE SESSIONS:**
- Glen 1&2 F14 Reimagining the Operational Backbone of the HSC – the equip Programme**
 - Glen 3&4 F15 AI in Health and Care – Opportunity Knocks!** In association with **Dell Technologies**
 - Riverview 1 F16 Supercharging Your Data Strategy.** In association with **Telefónica Tech**
 - Riverview 2 F17 NICON24 Speakeasy - Have You Any Radical Ideas?**
 - Riverview 3 F18 Building Capacity and Capability across the NHS – What Can We Learn?** In association with **Liaison**
 - Glen 5&6 F19 The Benefits of Creative Health – A Dock Leaf that can Help HSC Grasp the Nettle.** In association with **NI Creative Health Network**

18:15-19:00 **Break**

19:00-20:45 **Networking Supper Reception***
Join us for this networking supper reception, when we will hear from a few key leaders and enjoy a little entertainment - NICON style - while you chat to a wide range of colleagues, partners and friends.

* Places at the networking supper reception are limited and must have been pre-booked.

Entry will only be granted with a ticket.

The Campervan of dreams

When: Morning tea break, lunch time, and afternoon tea break on Wednesday.

Where: Parked outside the hotel lobby



Further information on the parallel sessions and fringe sessions available on page 10 to page 18

Day two - Programme outline

Day two – Thursday 17 October

- 08:15-09:15 **BREAKFAST FRINGE SESSIONS**
- Glen 1&2 F20 Clinical Engagement | Stronger Networks - Wider Thinking - Better Outcomes?**
 - Glen 3&4 F21 Improvement – Capitalising on the Strategic Opportunities**
 - Riverview 1 F22 Better Supporting Our Managers – Better Supporting Our Population?** In association with **MIP**
 - Riverview 2 F23 Grasping the Nettle: Shaping Our Next Steps in Public Engagement** (Invite only session)

08:30-09:30 EXHIBITION & NETWORKING

09:30-09:40 **Welcome Remarks**
Main Auditorium
Michael Bloomfield, Vice Chair, NICON and Chief Executive NI Ambulance Service

09:40-10:10 **A Whole of Government Approach - Delivering Better Outcomes**
Main Auditorium
With a new Labour Government in place and a refocus on the NHS in the Darzi report, there is much attention on what is wrong. In this session Matthew will set out a view of how these issues can be addressed, with investment, great local NHS Leadership, and deeper engagement – but – crucially calling for a new whole of government approach. What are the implications for us in Northern Ireland?

Matthew Taylor, Chief Executive, NHS Confederation

10:10-10:45 **Embracing Innovation**
Main Auditorium
Driving innovation provides a key opportunity for the HSC to address population needs, improving outcomes in health and driving our economy. In this session we are delighted to welcome the Chief Clinical Innovation Officer NHS England, to tell the story of how his work is developing in England and then we will hear about the local work to develop this agenda, including the launch of Industry Partnership Guidance, supporting work with our partners. We have done a lot – but there are a lot more exciting things to do.

Professor Ian Young, Chief Scientific Officer, Department of Health NI
Professor Tony Young, Chief Clinical Innovation Officer, NHS England
Professor Cathy Harrison, Chief Pharmaceutical Officer, Department of Health NI

10:45-11:15 EXHIBITION & NETWORKING

- 11:15-12:15 **PARALLEL SESSIONS:**
- Glen 1&2 P13 Health and Economy Next Steps – Partnerships are a Building Block!** Session supported by **ABPI**
 - Glen 3&4 P14 Data – Driving Quality Improvement**
 - Main Auditorium P15 Integrated Care – Building Our Approach**
 - Riverview 1 P16 Children’s Social Care Reform - Ambitious for Our Children?**
 - Riverview 2 P17 Complex Challenges - Collaborative Solutions**
 - Glen 5&6 P18 Cancer - Getting to Better Outcomes?** In association with **NIPANC**

12:15-12:45 **How can the new Programme for Government Help?**
Main Auditorium
In this session we explore the intention and ambition in the recently published draft Programme for Government 2024 ‘Our Plan: Doing What Matters Most’ and ask the question, how we harness transformation and collaboration to drive up our population health outcomes. Can we deliver a Whole of Government approach?

12:45-13:10 **Leadership for Delivery - It’s Over to You...**
Main Auditorium
The Nuffield Trust have a renowned reputation for research right across the health and care sector and are perfectly placed to consider how leaders are tapping into new mindsets to create different ways of working. With such a significant transformational change agenda facing us, Thea will consider the evidence of what is working, highlighting the key lessons we all could learn. As we close conference we specifically invite you to reflect- what can you do differently to accelerate progress.

Thea Stein, Chief Executive, Nuffield

13:10-13:15 **Close of Conference**
Main Auditorium
Jonathan Patton, Chair, NICON, Chair, SEHSCT

Day two - Programme outline

- 13:30–14:30 **LUNCHTIME SPECIALIST SESSIONS:**
- Glen 1&2 S1** **Workforce Wellbeing - Getting Involved!**
 - Glen 3&4 S2** **Masterclass – Using AI to Grow Your Healthcare Business.**
In association with **AutogenAI**
 - Riverview 1 S3** **Masterclass – “I NEED AN APP!” Overcoming Barriers in Digital Health Innovation through the Use of ‘No-Code’.** In association with **Cogniss**
- 14:15–16:15 **S4 Health Committee Meeting**
Gransha Suite



Floorplan



- **Main Auditorium**
Ballygowan Suite, Milford Suite
 - **Exhibition**
Ballygowan Foyer, Glen Suite, Milford Foyer and Riverview Suite
 - **Parallel and fringe session rooms**
Glen 1&2, 3&4, 5&6 and Gransha Suite
 - **Riverview Rooms 1, 2 & 3**
are on the 1st floor above the Glen rooms
 - **Catering**
 - **Registration**
- Visit the **well-being area** on the mezzanine above stands 15, 16 and 17

All conference presentations, biographies of speakers, reports, and other information about the 2024 conference will be available by **scanning the QR code to the right.**



Join the conversation at [X #NICON24](#)

Parallel sessions – Day one

Wednesday 16 October 11:30–12:30

P1 Going Digital – Creating a Trajectory of Success?

In this session Dan West will give an update on the exciting progress being made as we deliver our ambitious HSC Digital Strategy 2022-2030. After which he will be joined by Professor Sultan Mahmud to explore learning from other systems across the UK. The investment in technology and digitisation is just the beginning, the challenge now is how do we stabilise and optimise for better experiences and improved outcomes and how do we ensure we are on a trajectory of success?

Chair: Dan West, Chief Digital Information Officer, Department for Health NI

Professor Sultan Mahmud, Healthcare Director, BT
Eddie Ritson, Director, Digital Transformation and Innovation, Department of Health NI

Dr Johnny Cash, Chief Clinical Information Officer, Belfast HSC Trust

Location: Glen 1&2

P2 Reconfiguration Framework – Towards a Hospital Network

Reconfiguration, sustainability and stabilisation of our hospital services has been a challenging issue in Northern Ireland for many years. Using evidence and working in partnership, join this session to hear how we might stabilise our hospital network; how reconfiguration and collaboration can support sustainable hospital services for the future; and contribute to the debate during this important consultation phase. This is one of our big nettles! If we embrace collaboration and the discomfort of change, can we now deliver something better for our population?

Chair: Liz Kimmins MLA, Chair, NI Assembly Committee for Health

Peter Jakobsen, Director, Regional Health Services Transformation, Department of Health NI

Roisin Coulter, Chief Executive, South Eastern HSC Trust

Mr Niall McGonigle, NI Director, Royal College of Surgeons of England/NI Representative on the Academy of Medical Royal Colleges

Location: Main Auditorium



P3 Being Open/Duty of Candour – Carrot or Stick?

Following the 2018 Hyponatremia inquiry, we in Northern Ireland embarked on significant work to explore how we ensure honesty and openness in our health system, both routinely and specifically when things go wrong. Now following the culmination of the long running infected blood scandal, the Labour government is exploring how they can renew their approach. We, in Northern Ireland are focusing on supporting an open and just culture that facilitates learning, linking this with patient safety and exploring the impact of supporting candour legislation. With patient safety and support for our staff as our priorities, we invite you to join the key partners to explore our developing approach in Northern Ireland.

Chair: Peter McBride, Independent Consultant

Briege Donaghy, Chief Executive, RQIA

Nazir Afzal OBE, Author and former Chief Crown Prosecutor for NW England

Brendan McConaghy, Co-Director Human Resources and Organisational Development, Belfast HSC Trust

Ian Plunkett, Quality, Safety and Improvement Directorate, Department of Health NI

Location: Gransha Suite

P4 A New Regional Mental Health Service – Our Collective Endeavour

The Mental Health Strategy 2021-2031 sets the vision and future strategic direction for Mental Health services in Northern Ireland. A key enabling action within the strategy is the establishment of a new Regional Mental Health Service, which will provide people across Northern Ireland with equitable access to high quality, regionally consistent, but locally based mental health services, working across primary and secondary mental healthcare and with the full integration of the community and voluntary sector. To successfully deliver this objective will require collective leadership across the mental health system, supported by new and innovative approaches to the way we deliver services. Join some of the key leaders in this area to hear about the work underway and to add your perspective on how you can support this collective endeavour to bring about real and meaningful change for mental health services in NI.

Chair: Maria O’Kane, Chief Executive, Southern HSC Trust

Gavin Quinn, Head of the Regional Mental Health Service, SPPG, Department of Health NI

Mental Health Leaders

Location: Glen 3&4

Parallel sessions – Day one

Wednesday 16 October
14:00–15:00

P5 Primary Care – Say No to the Status Quo!

Primary care is rarely out of the news with a range of high-profile local and national issues. In this context the NHS Confederation’s Primary Care Network members have been supporting their members day to day, but also having some creative conversations! In the light of the recently published Darzi Review, it’s timely to ask what the future of Primary Care could look like? In this session we are delighted to welcome Professor Aruna Garcea, Chair of the Primary Care Network, to set out some of their ideas and we ask our local primary care leaders to set out local progress and consider where any of these new ideas could help find creative solutions. With the status quo no longer an option, we invite you to join the conversation.

Chair: Neil Guckian, Chief Executive, Western HSC Trust
Professor Aruna Garcea, Chair, NHS Confederation Primary Care Network

Gearóid Cassidy, Director of Primary Care, Department of Health NI

Dr Ursula Mason, Chair, Royal College of GPs

Dr Johnny Burns, Chair, Causeway GP Federation and Northern Federation Support Unit

Location: Riverview 1

P6 Our People – Working Together to Deliver for Our HSC Workforce

Thinking and working as an HSC system rather than as individual organisations will be key to creating a reformed health and social care system. By working regionally and collaboratively, to deliver on the ambitions of the HSC Workforce Strategy, the Department, HSC Trusts and other Arm’s Length Bodies have driven change to address a number of workforce challenges.

In this session, we assemble workforce leaders and ask them to share their experiences, discuss how this joined-up approach is beginning to drive positive outcomes and to highlight future priorities to be addressed to underpin further change and improvement across HSC.

Chair: Eileen Mullan, Chair, Southern Health and Social Care Trust

Phil Rodgers, Director of Workforce Policy, Department of Health NI

Claire Smyth, Director of Human Resources and Organisational Development, South Eastern HSC Trust

Location: Riverview 2

P7 Prevention – Planting Our Docken Leaves! In association with Novartis Pharmaceuticals

One of our key (long-standing and thorny) nettles to grasp is how we shift spend to prevention and collectively tackle inequalities. There is a lot going on in this space – a new Programme for Government, the forthcoming refresh of Making Life Better, a new ICS, Population Health, community planning and the Minister’s new Live Better Initiative to name a few.

We invite you to this session, led by the PHA, and involving some of our partners, to discuss why and how we all could work more effectively in this complex policy environment to shift the dial on our health outcomes.

Chair: Danny Moore, Strategic Account Director, Novartis
Professor Joanne McClean, Director of Public Health, Public Health Agency

Heather Reid, Director of Nursing and AHPs, Public Health Agency

Location: Main Auditorium

P8 Greater Collaboration – A Potential Key to Unlock Delivery?

Many health care systems are beginning to work together, using system collaboration methodologies to drive economies of scale, and deliver better outcomes for their citizens. In this session we will hear about the work in England to establish Provider Collaboratives, and then explore how this model could be used in Northern Ireland – what are we doing already, what are the early opportunities – importantly – how do we build our collaborative approach to deliver better outcomes for our entire population.

Chair: Eileen Mullan, Chair, Southern HSC Trust

Mike Farrar, Independent Health and Care Consultant

Roisin Coulter, Chief Executive, Southern HSC Trust

Tracey McCaig, Chief Operating Officer, Special Planning and Performance Group

Gillian Sommerville, Director of Human Resources and Organisational Development

Location: Glen 1&2

Parallel sessions – Day one

Wednesday 16 October 14:00–15:00

P9 Sustainability | HSC Getting into action

The Climate Change (Northern Ireland) Act 2022 requires NI departments to exercise their functions to support the reduction of carbon emissions. The target is net zero carbon emissions by 2050 with a 48% and 77% reduction in emissions by 2030 and 2040 respectively and public bodies will have to formally report on progress. Aligned with this are duties to protect the environment and promote sustainable development. In this session we will set out the requirements, update colleagues on progress to date, and showcase some work that is ongoing across our system. After some short presentations we will invite a discussion, drawing from the experience in the wider NHS, on how we can accelerate progress – and ask the important question – how can you help?

Chair: Peter May, Permanent Secretary, Department of Health NI
David Wilson, Head of Sustainability, Engineering and Estate Safety, Department of Health NI
Professor Cathy Harrison, Chief Pharmaceutical Officer, Department of Health NI
Teresa Molloy, Director of Planning and Performance, WHSCT
Emma Challans-Rasool, Founder and Director of Proud2bOps and NHS Horizons
Location: Glen 3&4

P10 Shaping the Future with Technology-Enabled Care Solutions in NI

In this session we will share key insights and recommendations from our discovery project, focusing on the opportunities and challenges surrounding the implementation of Technology-Enabled Care (TEC) in Northern Ireland. The discovery engaged a wide range of stakeholders, including policy leads, health and social care staff, representatives from the voluntary and community sectors and members of the public. The Red Cross will explore the potential for TEC to reduce and avoid the unintentional consequence of exacerbating health inequalities, in the context of Hospital at Home services.

We will host a panel of participants from the discovery process and the Red Cross who will discuss their experiences and the ongoing policy co-design project for TEC. The session will conclude with an interactive session, during which we will collaboratively define opportunities to address the challenges around TEC policy creation

Chair: Linda McRandle, Senior Programme Manager, Digital Health and Care NI, Department of Health NI
Rebecca Walsh, Design Director, Big Motive
Ashley Young, Head of Support at Home and Social Care, Red Cross

Location: Riverview 1

P11 Moving from Reaction to Prevention: Innovative Methods in Social Care

The Department of Health NI has established a Social Care Collaborative Forum to support the implementation of the reform of adult social care. A fundamental principle of the Forum is the 'citizen is at the heart' of its work, ensuring that people with care and support needs enjoy the same rights and entitlements to quality of life and wellbeing as all other citizens, and are able to participate fully in the lives of their communities.

Grasping the nettle of prevention, IMPACTAgewell is an innovative population health approach to the delivery of social care, which shows how asset-based community development approaches create real value for the Older Person and the system. The challenge is how we sustain models such as this to improve outcomes for Older People and the health service?

Peter Toogood, Deputy Secretary for Social Care and Public Health, Department of Health
Sarah McLaughlin, Executive Director of Health Programmes, Mid and East Antrim Agewell Partnership
Location: Gransha Suite

P12 The Power of Participation – Embracing the Public as Assets

There is a clear shift right across the public policy landscape to involve citizens, looking again at their role as assets, not merely recipients of services. By harnessing the shared experiences of a diverse range of people who use Health and Social Care services, there is the potential to develop better policies and services which deliver better outcomes and better address people's needs amid the challenges we face. This requires a significant mindset change and innovation to develop new ways of working. At conference we are delighted to have with us, Rebekah McCabe from Involve, to set out the evidence and some examples of emerging good practice. We hope then to involve you – where are these approaches already emerging in Northern Ireland and how can we build upon these successes to develop a strategic system-wide approach? With such significant pressure on our services, it is crucial that we maximise all opportunities to make the most effective decisions. We invite you to join this session to think more creatively about the power of participation and the role the public can play.

Chair: Meadhbha Monaghan, Chief Executive, Patient and Client Council
Rebekah McCabe, Northern Ireland Lead, Involve
Emma De Souza, Founder and Co-Facilitator, Northern Ireland Civic Initiative
Gavin Quinn, Head of the Regional Mental Health Services, Department of Health NI
Ross Anderson, PCC Engagement Platform participant

Location: Riverview 2

Parallel sessions – Day Two

Thursday 17 October 11:15–12:15

P13 Health and Economy Next Steps – Partnerships are a Building Block! Session supported by ABPI.

Health and Wealth in Northern Ireland: Capitalising on the Opportunities published in 2022 set out a set of recommendations to support our health and economy stakeholders in Northern Ireland to invest in innovation and drive the economy. In this session we take a deeper delve into local progress on developing a system-wide approach to innovation following completion of an independent comprehensive discovery project and explore how we can invest in partnership as a building block for the way forward when we will also launch the HSC – Industry Partnership. Join our speakers and a range of wider partners and add your voice to this important conversation and importantly – get involved!!

Chair: Mike Farrar, Independent Health and Care Consultant (*Author - Health and Wealth in Northern Ireland: Capitalising on the Opportunities*)
Eddie Ritson, Director, Digital Transformation and Innovation, Department of Health NI
Professor Cathy Harrison, Chief Pharmaceutical Officer, Department of Health NI
Brian Duggan, Strategic Partnership Policy Director, ABPI
Professor Tony Young, Chief Clinical Innovation Officer, NHS England

Location: Glen 1&2

P14 Data – Driving Quality Improvement

Data can provide vital information for quality improvement, including for identification of areas for improvement, setting monitorable goals and to assess the outcomes of initiatives. Healthcare is a complex system, and data provides the evidence to understand the benefit of change and identifying trends and barriers. Health and Social Care Quality Improvement (HSCQI) and Health and Social Care Data Institute (HSCDI) speakers will outline how their combined work could empower the HSC to use data driven insights and decisions to support quality, improvement and innovation.

Location: Glen 3&4

P15 Integrated Care – Building Our Approach

As we move into the implementation phase of ICS NI in this session we will explore how the model has evolved through engagement with stakeholders and practical testing of various components of the framework. A selection of leaders will explore three key themes;

- The alignment of AIPBs with Community Planning to enable a greater focus in HSC on prevention, early intervention and community health and well-being
- The move to an outcomes-focused approach
- The drive to embed integration at the heart of service planning with the establishment of multi-disciplinary planning and commissioning teams

After hearing some short presentations, we invite you to join the conversation to see how you can get involved and see how this new way of working could offer you and your team new opportunities.

Chair: Colin Coffey, Chair Public Health Agency
Martina Moore, Programme Director ICSNI, Strategic Planning and Performance Group, Department of Health NI
Andy Patterson, Director – Active and Healthy Communities, Newry, Mourne and Down District Council
Paul Cavanagh, Director of Hospital Services SPPG
Colette Rogers, Health Improvement Lead PHA

Location: Main Auditorium

P16 Children's Social Care Reform - Ambitious for Our Children?

In response to the independent Review of Children's Social Care Services in 2023, a group of children's charities came together as the Reimagine Children's Collective, calling for ambition for our children and reimagining how we restructure and reform children's social care services to ensure that all children, young people, and families have access to the right support. Join some of the key people involved in the Children's Social Care Services Strategic Reform Programme, to hear about the efforts to deliver much needed reform in the context of growing demand for services, increasing complexity of need within families and stubbornly high workforce vacancy rates – all exacerbated by rising levels of poverty. Join Eilís and a range of colleagues to consider how we can work proactively and in partnership to deliver improved outcomes for our children.

Eilís McDaniel, Director of Family and Children's Policy, Department of Health NI
Trása Canavan, Senior Policy and Public Affairs Lead, Barnardo's NI
Wider Children's Services Leaders

Location: Riverview 1

The growing narrative across learning disability services is that of increased complexity of need. On closer inspection, we miss opportunities to meet very basic needs such as routine healthcare and dental, supporting people to feel safe and independent in their homes, enabling choice and control over daily activity, and preparing for predictable transitions. Failure to meet these needs effectively can result in an escalation of need and increased demand for more reactive and crisis response services. In this session, we hear about the examples of how the statutory, independent and voluntary community sector are finding new ways to work together, to create new solutions, use resources more effectively and improve outcomes. Join this session to hear the ups and downs of building this hard-won change, and importantly consider how these lessons could be applied more widely in our systems.

Chair: Dr Petra Corr, Director of Mental Health and Learning Disability, Northern Health and Social Care Trust
Dr Peter Sloan, Director of Mental Health and Learning Disability, Belfast Health and Social Care Trust
Leslie-Anne Newton, Director, ARC NI
Mark McGuicken, Director of Disability and Older People, Department of Health NI

Location: **Riverview 2**



P18 Cancer - Getting to Better Outcomes?
 In association with **NIPANC**

The challenge to address cancer in Northern Ireland is significant and, with limited additional resources, the focus must redouble on innovation, transformation and working differently. In this session we will hear an update on progress against the Cancer Strategy for Northern Ireland, 2022-2032. We will then hear two case studies. The first shows how, by working differently across sectors, there has been good progress on improving Pancreatic Cancer pathways to improve patient outcomes. The second case study looks at how collaboration between primary and secondary care, and learning from other jurisdictions, has shaped and continues to inform the development of Rapid Diagnostic Pathways in Northern Ireland. After these key inputs we will be joined by a range of other leaders to explore the learning and emerging approach and ask how by working differently can we get to better outcomes?

Chair: Heather Monteverde, Professional Advisor, Department of Health NI
Tomas Adell, Director of Elective Care and Cancer Policy, Department of Health NI
Ivan McMinn MBE, Chair, NI Pancreatic Cancer
Dr Mike Mitchell, Consultant Gastroenterologist, Clinical Director for Cancer, Belfast HSC Trust and Clinical Co-Chair of the Rapid Diagnostic Centre Strategic Oversight Group

Location: **Glen 5&6**



Breakfast Fringe sessions – Day One

Wednesday 16 October 08:15–09:15

F1 HSC Chair and NED Breakfast with Lord Victor Adebawale (Invite only session)

In this closed session we explore how boards can take their place, not only in leading their organisations, but more proactively leading change across our system at this challenging time. At breakfast we will also consider the learning from other systems.

Chair: Jonathan Patton, Chair, NICON and South Eastern HSC Trust
Lord Victor Adebawale, Chair, NHS Confederation
Anne O'Reilly, Chair, NHSCT
Jonathan Morgan, Chair, Welsh NHS Confederation

Location: **Glen 1&2**

F2 Can a Single Directory of Services Help Transform Healthcare? In association with **Access Elemental**

In this session we will showcase the latest approaches being used nationally to establish a Directory of Services – a game changer for how we deliver care! Together we will explore the potential of a single, flexible platform that supports professionals, patients, and citizens alike, to offer smart triaging, informed decisions, alternative pathways and a holistic views. Join the discussion to shape the future of a single, reliable source for everything from pharmacy opening hours to local fitness classes, community based mental health support, and more. This will revolutionise how we connect people with the services they need to improve their health and wellbeing.

Chair: Peter Jakobsen, Director, Regional Health Services Transformation, Department of Health NI
Dr Eddie O'Neill, Digital Health and Care NI, Department of Health NI
Chris Watts, DoS Specialist
Jennifer Neff, Empowering Communities Lead, Access Elemental

Location: **Glen 3&4**

F3 HSC and VCS | Reimagining Our Relationships

There is a range of work ongoing to strategically collaborate with the Voluntary Community Sector to drive change; the re-design of the Core Grant Scheme, engagement in Integrated Care, reform of Children's Services, the new Social Care Collaborative Forum, the design of Mental Health Services, and wider work across public health. In this morning session we join the dots with leaders from the statutory and voluntary community sectors to ask three questions – what is going well, what is going less well and most importantly - what could good look like in the future? This session will be led by Mike Farrar, seasoned health and care leader, and the conversation will be fed back to help shape ongoing work to develop a new culture of collaboration.

Chair: Mike Farrar, Independent Health and Care Consultant
HSC senior leaders
Voluntary and community sector leaders

Location: **Riverview 2**

F4 Calling all Managers – Opportunities of a Wider Network! In association with **Proud2beOps**

In this breakfast session, colleagues from the HSC Leadership Centre and our HR Directors Group, welcome Emma Challans-Rasool to Belfast to share an exciting new opportunity to engage in a new self-led initiative Proud2beOps – which supports managers to engage with a wide range of colleagues across the UK and beyond, to share learning. This work is part of a movement for change, led by NHS Horizons. This session promises to be a fun and inspirational to begin your two days of conference – making sure you are well equipped to step into new mindsets and new approaches, which deliver better outcomes for our population.

Chair: Paula O'Kelly, Deputy Head, HSC Leadership Centre
Emma Challans-Rasool, Founder and Director of Proud2beOps and NHS Horizons
Marc Neil, Director of Unscheduled Care, South Eastern HSC Trust

Location: **Riverview 1**

F5 HSC | Workforce Challenges and Opportunities.
 In association with **Ulster University**

Over recent years, the HSC has seen the enhancement of many professional roles such as Advance Practice, Nurse, Midwife, AHP roles and Pharmacy roles and the emergence of new professional roles working within multi-disciplinary teams – as part of the continuing drive to provide safe, accessible, high-quality care. Additionally, Medical Associate Professions, including physician associates, anaesthesia associates and surgical care practitioners have been identified as part of the solution to workforce issues, with the first cohort of PAs entering the HSC workforce in 2019. In this session we ask the question, how does HSCNI respond to these new professional roles, maximise their value, and reconfigure our multidisciplinary teams to benefit from our considerable investment in the local education and training of these practitioners? Importantly how do we strategically plan our workforce for the future?

Chair: Professor Mark Taylor, NICON
Maria McIlgorm, Chief Nursing Officer, Department of Health NI
Professor Louise Dubras, Foundation Dean, School of Medicine, Ulster University
Dr Gareth Lewis, Consultant Acute Medicine, Northern HSC and NI Physicians Associate Forum

Location: **Glen 5&6**

F5a Ending Violence Against Women and Girls – Breakfast Session (Closed session) 08:00–09:00

In this session hosted by the Chief Executives Forum, colleagues from the Executive Office, leading on the recently published Ending Violence Against Women and Girls Strategic Framework, will facilitate a conversation with Nazir Afzal and an audience of partners and interested collaborators, focusing on Prevention. The topic is “How can we stop the harm before it starts?”, a key focus of this strategy.

Location: **Gransha Suite**

Lunch Fringe sessions – Day One

Wednesday 16 October 12:50–13:40

F6 HSC Innovation in Action. In association with IMDU and HSE Industry Engagement

In our Innovation in Action session, we will showcase exemplar innovation projects from across the HSC. The session will highlight a range of different innovations and the show how colleagues are rising to key challenges in our system. In this session you can meet some of the key people, be inspired and importantly find out how to get involved!

Chair: Barry Henderson, Senior Industry Manager HSC
Rachael Adams, Senior Innovation & Market Development Manager - IMDU, Procurement and Logistics Service, BSO
Julie McCullough, Industry Engagement Manager, HSC Industry Engagement

Location: **Glen 5&6**

F7 Digital Solutions: The Pain and the Possibilities. In association with Stryker

“The launch of encompass signals a new era for HSC services... it means for the first time ever all patient information will be in one place.” Our ambitious digital programme has been a mammoth challenge with two trusts already now fully live. In this session join the key leaders and members of their clinical and digital teams to hear the stories of how they have led the Go-Live process and importantly explore with them the possibilities for change now opening up - maximising other digital systems to focus on patient safety, staff well-being, innovation and good communication. Join our highly inspirational colleagues in this session to whet your appetites for our exciting next steps.

Helen Moore, Director of Performance, Planning and Informatics, South Eastern HSC Trust
Alastair Campbell, Director of Performance, Planning and Informatics, Belfast HSC Trust

Location: **Glen 1&2**

F8 Grasping Nettles – Leading by Example! In association with Allied Health Professionals

We know there are 100s of people working to grasp nettles across the HSC and, even when convention says no, they say yes! Join Michelle Tennyson as she talks to a few of the amazing people driving change with no or limited additional resources. Find out how with a little creativity and a big dose of collective leadership these people found ways to make change and explore together the lessons for the wider system.

Chair: Michelle Tennyson, Chief Allied Health Professionals Officer, Department of Health NI
Ruth Gray, Assistant Director, Quality Improvement & Innovation, South Eastern HSC Trust
Mick Quinn, Clinical Entrepreneur, QUB and Belfast HSC Trust
Other Colleagues

Location: **Glen 3&4**

F9 Reducing Agency Spend – Harnessing Technology, Data & Collaboration. In association with Retinue

The Regional Agency Reduction Programme was established in 2020 to address the unacceptably high levels of reliance on agency workers in a number of staff groups across HSCNI. The programme has made considerable progress in both nursing and social work in the last 18 months – with the complete elimination of agency in social work and in nursing through the introduction of a new framework for Nursing and Midwifery staff in May 2023 eliminating the use of off contract agencies, increasing the use of substantive staff and supporting financial efficiencies. With further work ongoing on frameworks to cover medical locums and other staff groups this truly collaborative programme, delivered by Trusts working with BSO and in partnership with trade unions, is addressing one of the challenging issues faced by HSC. Join us for this session to hear an overview of the NI programme and learn how the same problem has been approached by Health Boards in Scotland.

Chair: Wendy Thompson, Deputy Chief Executive and Director of Finance and Estates South Eastern HSC Trust
Karan Hargan, JHR Director, Western HSCT
Steven Munce, Head of Workforce Planning and Resources, NHS Greater Glasgow and Clyde, NHS Scotland

Location: **Riverview 1**



F10 Supporting Our Diverse Workforce – Stepping Up? In association with General Medical Council (GMC)

The recent racist violence in Northern Ireland has been shocking, with the entire HSC speaking out on behalf of our global majority colleagues, who provide a core part of our workforce.

Tackling discrimination and inequality is the right and fair thing to do. It's also vital to helping retain healthcare staff working in Northern Ireland and to support high quality patient care. In this session the GMC will share insights about the growing number of international medical graduates in Northern Ireland, a trend we expect to continue.

We will explore the emerging issues and interventions that NICON members can implement to support our increasingly diverse workforce. After some short presentations there will be ample time for discussion about how we step up at this time for our workforce and ultimately for our population.

Chair: Michele Larmour, Chair, NI Ambulance Service
Orla Barron, Interim Co Director Planning and Equality, Belfast Health and Social Care Trust
Jane Kennedy, National Head, GMC NI
Dr Ankita Dash, ST1, Medicine, Southern HSC Trust
Lord Victor Adebowale, Chair NHS Confederation

Location: **Riverview 2**

F11 Embracing Digital Skills | Shaping the Future of the Health and Care Work Force. In association with EY

In August the Tony Blair Institute set out a radical new vision for investing in the digital revolution across the UK – embracing the power of AI in every sector. In this session we are delighted to welcome expert Tim Bergin, People Consulting Partner, EY to set out how he believes this new revolution could unfold, using AI to unlock human potential, as we fundamentally change how we redesign our functions, teams, tasks, and processes in healthcare delivery. In the session we will specifically focus on the opportunities, and explore together how we may need to shape our workforce for the future and ask the important question – what do we need to do now?

Tim Bergin, People Consulting Partner, EY
Johnny Cash, Consultant Hepatologist & CClO, Belfast Health and Social Care Trust
Garrett Martin, Chief Nursing and Midwifery Information Officer, Southern HSCT

Location: **Riverview 3**



F12 NI Assembly Committee for Health – Help us Help You

The Assembly Committee for Health provides an invaluable role scrutinising and supporting the creation and delivery of health and care policy in Northern Ireland. We are delighted that the Committee will be with us at NICON24. During their session, they will tell you a little more about their role and forward work programme. After some short presentations, there will be ample time to ask questions and meet the people we usually only see on TV. (You can be sure, top of the list of asks, will be strong united political agreement to drive transformation.)

Liz Kimmins MLA, Chair, NI Assembly Committee for Health
Keith McBride, Committee Clerk, NI Assembly Committee for Health
A range of other members

Location: **Gransha Suite**

Fringe sessions – Day One

Wednesday 16 October 17:15–18:15

F14 Reimagining the Operational Backbone of the HSC – the equip Programme

equip is one of the biggest transformation programmes undertaken by HSC and is a key enabler of the HSC Digital Strategy. Now commencing the design phase, equip will provide a critical backbone across 16 HSC organisations for the next 10 years. The new system will replace existing HR, Payroll, Finance and Procurement systems (including HRPTS and FPL), with a single, integrated cloud solution. Its impact will be widespread, affecting every member of HSC staff and other stakeholders who interact daily with these business systems.

Providing a world-class system with simplified processes, data-driven insights and an improved user experience, we are equipping our people to focus on what matters. In this session we will be joined by programme leadership and guest experts as we visualise what the future will look like, with plenty of opportunity for questions and answers with the panel.

Chair: **Wendy Thompson**, Deputy Chief Executive and Director of Finance and Estates South Eastern HSC Trust
Craig Young, Programme Director, BSO
Tony Boyle, Specialist Programme Director, BSO
Kelly Pierce Nergaard, EMEA Healthcare Industry Expert, Oracle

Location: **Glen 1&2**

F15 AI in Health and Care – Opportunity Knocks! In association with Dell Technologies

Artificial Intelligence (AI) is creeping into every aspect of our lives – but how is it impacting on health and care – how are we using it already and what are the opportunities? In this session we are delighted to welcome a few people at the forefront of change. Arshad Farhad will showcase a range of applications in improving patient outcomes, enhancing diagnostics, and optimising operational efficiency. Jenny Keane will share how they are using AI to stratify and improve access to urgent and emergency care England, and Mick Quinn will discuss how AI technologies are being used in healthcare here in Northern Ireland, highlighting current applications and future opportunities. After a few short presentations to whet your appetite, there will be ample time for a Q&A, and discussion about what this might mean for the future.

Chair: **Ciaran Mulgrew**, Chair Belfast HSCT
Arshad Farhad, Healthcare CTO & Practice Lead, Europe, Middle East & Africa, Dell Technologies
Jenny Keane, Director UEC prehospital access, NHS England
Mick Quinn, Clinical Entrepreneur, QUB and Belfast HSC Trust

Location: **Glen 3&4**

F16 Supercharging Your Data Strategy. In association with Telefónica Tech

Join us to explore how the Northern Ireland Health Sector can accelerate its data projects as it enters a new data-driven age with the encompass programme. This session will demonstrate how to effectively leverage data from various sources—including Epic, legacy applications, and unstructured data—using Microsoft tools and the Telefónica Tech Health Accelerator Framework. You'll learn how to recover legacy workflows post-Encompass go-live and support strategic decision-making across all directorates and divisions. This session is crucial for those aiming to innovate and enhance healthcare through data.

Chair: **Ellen Dickson**, VP of Enterprise Health, Telefónica Tech UK&I
Kim Van Vurren, Business Applications Lead, Telefónica Tech
Adam Jones, Data and AI Lead, Telefónica Tech

Location: **Riverview 1**



F17 NICON24 Speakeasy - Have You Any Radical Ideas?

Do you ever wonder... are we being radical enough... where is the space for creative thinking... and where are the alternative perspectives? We invite you to join this open discussion session, when colleagues will share some of their out of the box thinking, and then we invite you to join the wider conversation to express your own radical ideas to consider what innovative thinking can we carry back into the rest of conference?

Chair: **Michael Bloomfield**, Chief Executive NI Ambulance service
Mark McCarey, Chief Executive, NI Medical and Dental Training Agency
Professor Ciaran O'Neill, Health Economist, QUB
Dr Nicola Millard, Futurologist BT
Julian Hunt, Partner Health Sector Lead, PWC

Location: **Riverview 2**

F18 Building Capacity and Capability across the NHS – What can we Learn? In association with Liaison

In this session, we invite seasoned NHS leaders from the North of England, to discuss how the NHS in their patch has been thinking about building capability and capacity. Join this conversation to explore some key lessons, around provider collaboratives, sharing back office, creating partnering arrangements and some technological solutions and discuss opportunities to apply this learning in Northern Ireland.

Chair: **Tracey McCaig**, Chief Operating Officer, SPPG
Len Richards, Chief Executive, Mid Yorkshire Hospitals NHS Trust
Mike Farrar, Independent Health and Care Consultant
Teresa Molloy, Director of Planning and Performance, Western HSC Trust

Location: **Riverview 3**

F19 The Benefits of Creative Health – A Dock Leaf that can Help HSC Grasp the Nettle. In association with NI Creative Health Network

At a time of immense pressures in the system, creative health is a wonderful asset uniquely placed to support the HSC. During this session, you will discover the wealth of existing creative health assets in Northern Ireland. Learn from expert panellists about the overwhelming evidence base for arts and health and how it can enhance delivery of healthcare services, improve patient experience, transform healthcare environments, support staff wellbeing, and contribute to system and culture change.

Join us for an uplifting and engaging conversation and find out how you can be part of the growing creative health movement in Northern Ireland.

Chair: **Anne O'Reilly**, Chair, Northern HSC Trust
Professor Gerard Leavey, Director, Bamford Centre for Mental Health and Wellbeing, Ulster University
Barry Macaulay, Chief Executive, Arts Care
Jenny Kirkwood, Allied Health Professions Coordinator, Public Health Agency and British Association for Music Therapists
Paula McHugh, Arts in Health Manager, Belfast HSC Trust
William Nicholson, Independent Arts and Health Consultant and Convenor of the Northern Ireland Creative Health Network

Location: **Glen 5&6**



Breakfast Fringe sessions – Day Two

Thursday 17 October 08:15–09:15

F20 Clinical Engagement | Stronger Networks - Wider Thinking - Better Outcomes?

Clinical leadership is a key element in shaping and delivering change, therefore, ensuring strong and representative input for policy makers and support for front line clinicians is essential. In this session we are delighted to welcome Dr Jeanette Dickson, Chair of the Academy of Medical Royal Colleges to join with colleagues in our local Royal Colleges to consider what are the opportunities for shared learning, collective leadership, strengthened representation and importantly better outcomes?

Professor Mark Taylor, NICON
Dr Jeanette Dickson, Chair, Association of Medical Royal Colleges
Mr Niall McGonigle, NI Director, Royal College of Surgeons of England/NI Representative on the Academy of Medical Royal Colleges

Location: **Glen 1&2**

F21 Improvement – Capitalising on the Strategic Opportunities

This year there has been agreement to relocate the work of the HSC QI network from the PHA to the RQIA, but in this session we will hear about the trajectory of the improvement agenda in England, and explore with key colleagues any opportunities to draw on the existing work in Northern Ireland to build an agenda which helps drive strategic/system improvement and transformation across our system. For this session we are delighted to welcome Matthew Taylor, Chief Executive of the NHS Confederation and Penny Pereira, Managing Director of the Q Community who are already working in partnership on this important agenda.

Chair: **Aidan Dawson**, Chief Executive, Public Health Agency
Matthew Taylor, Chief Executive, NHS Confederation
Penny Pereira, Q Managing Director, The Health Foundation
Stuart Elborne, Board, RQIA
Aideen Keane, Director of Quality Improvement, PHA
Maria O’Kane, Chief Executive, Southern HSC Trust
Margaret O’Hagan, Director for Transformation & Improvement, Southern HSC Trust
Professor Stuart Elborn, RQIA Authority Member
Tracey McCaig, Chief Operating Officer, SPPG

Location: **Glen 3&4**

F22 Better Supporting Our Managers – Better Supporting Our Population? In association with MIP

The role of health and care leadership is highly rewarding, but in the current context, senior leader’s roles are more complex and pressured than ever. In this session Managers in Partnership will set out examples of good practice for supporting leaders, both personally and professionally, after which we will lead a conversation to explore any actions we can take locally, not just for today’s leaders but also to support our leaders of the future. If you are a senior leader, or aspire to be one, we would welcome you to this session!

Chair: **Karin Jackson**, Chief Executive, NI Blood Transfusion Service
Jon Restell, Chief Executive, Managers in Partnership
Vivienne Toal, Director of Human Resources and Organisation Development, Southern HSC Trust

Location: **Riverview 1**

F23 Grasping the Nettle: Shaping Our Next Steps in Public Engagement (Invite only session)

The evidence to show that collaboration with the public to improve population health and reduce health inequalities is increasing, and we also know that development and delivery of major service changes and public health messages could benefit from a more coordinated approach to public engagement locally.

In this session, we will explore how to deliver proactive and effective engagement with the public and open a conversation with our key stakeholders who are leading public involvement and patient experience initiatives, to consider opportunities for improvement, and where we can better align our collective resources to embed engagement in our planning, commissioning, and policy-making processes. We are delighted that this session will be facilitated by Mike Farrar, seasoned health and care leader, to help us work together to deliver improvements and deepen our emerging culture of collaboration.

Mike Farrar, Independent Health and Care Consultant
Maria McIlgorm, Chief Nursing Officer, Department of Health NI and key stakeholders

Location: **Riverview 2**

Lunchtime Specialist sessions – Day Two

Thursday 17 October 13:30–14:30

S1 Workforce Wellbeing - Getting Involved!

Following widespread engagement with staff from across the HSC, ‘Strengthening Our Core: A Regional Framework for HSC Staff Health and Wellbeing in the Workplace’ was launched in September 2024. This interactive session will examine its key themes and explore how you can use it to assist HSC organisations in their planning and implementation for improving staff health, wellbeing and safety at work. The session will also touch on the ongoing work to develop our Occupational Health and Wellbeing services across HSC, following a regional review in 2023. Join us for this important conversation and get involved!!

Chair: **Rodney Redmond**, Head of Workforce Strategy Unit, Department of Health, NI
Mary Black, HSC Leadership Centre
Vivienne Toal, Director of Human Resources and Organisational Development, SHSCT
Sarah Meekin, Head of Psychological Services, BHSCT

Location: **Glen 1&2**

S2 Masterclass – Using AI to Grow Your Healthcare Business. In association with AutogenAI

Generative AI is turbocharging Sales and Proposals teams. This transformational technology allows you to harness and deploy your corporate know-how and experience in tender responses to increase your quality scores. In so doing it allows you to bid more – and win more. Want to learn more? If so, join the AutogenAI masterclass, where we will walk you through your first practical steps to embracing AI.

This Masterclass will be limited to 20 people, please book on with Autogenia at Stand 34. Brown bag lunches will be available.

Location: **Glen 3&4**

S3 Masterclass – “I NEED AN APP!” Overcoming Barriers in Digital Health innovation through the Use of ‘No-Code’. In association with Cogniss

The global mHealth apps market size was estimated at US\$32.42 billion in 2023 and is anticipated to grow at an annual rate of 14.9% by 2030. Growing adoption of apps to improve the overall health of patients are the major factors anticipated to drive market growth. However, the development of health solutions via code-based solutions is a complex, time-consuming and expensive process. There is a solution to overcoming these barriers with a ‘no-code’ platform.

Join this masterclass to hear more about the use of the no code platform by HSCNI staff, opportunities for research and digital innovation, and insights on regulatory and IT infrastructure requirements.

This Masterclass will be limited to 20 people, please book a place at main reception. Brown bag lunches will be available.

Soo Hun, Innovation and Digital Ecosystem Lead, Digital Health and Care NI
Dr Lloyd Humphreys, Managing Director Cogniss

Location: **Riverview 1**

S4 Health Committee Meeting (14:15–16:15)

The NI Assembly Health Committee will host their meeting on location at NICON, when they will hear from the Minister, Permanent Secretary and Matthew Taylor. If you wish to be an observer at the meeting, you can book one of the 40 places available at the committee stand 38, where you can also find any further information on the work of the committee.

Location: **Gransha Suite**





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Exhibitors A-Z and stand numbers

Access Elemental	Stand 50	Heart Failure Warriors Northern Ireland	Stand 13
Age NI	Stand 9	HSL	Stand 15
Agewell (Meapp)	Stand 46	Liaison Group	Stand 37
Arts Care	Stand 51	Managers in Partnership	Stand 32
AutogenAI	Stand 34	NI Assembly Committee for Health	Stand 38
BDA – The Association of UK Dietitians	Stand 27	NIPEC	Stand 22
Breast Cancer Now	Stand 36	Northern Ireland Audit Office	Stand 26
British Red Cross	Stand 33	Northern Ireland Creative Health Network	Stand 51
BSO HSC Pension Service	Mezzanine	Northern Ireland Social Care Council	Stand 5
BT	Stand 4	Novartis Pharmaceuticals	Stand 3
Business Services Organisation, Procurement and Logistics Service, Innovation and Market Development Unit (IMDU)	Stand 30	OET	Stand 28
CAHPO, Department of Health	Stand 19	Open College Network NI	Stand 25
Capita	Mezzanine	Parkinson's UK	Stand 11
Cloud21, A Tegria Company	Stand 16	Patient and Client Council (PCC)	Stand 44
Cedar Foundation (Cedar)	Stand 35	Positive Life NI	Stand 48
Cranmore	Stand 41	Proud2bOps - An Operational Movement	Stand 24
C-TRIC (Clinical Translational Research & Innovation Centre)	Stand 42	Public Health Agency	Mezzanine
Dell Technologies	Stand 23	Retinue	Stand 2
Diabetes UK Northern Ireland	Stand 12	The Regulation and Quality Improvement Authority (RQIA)	Stand 20
equip Programme (BSO)	Stand 31	Skills for Health	Stand 47
Expleo	Stand 43	Stroke Association	Stand 18
EY	Stand 1	Stryker	Stand 6-8
General Medical Council (GMC)	Stand 39	Telefónica Tech	Stand 17
GS1 UK	Stand 40	Thorton and Ross / STADA U.K.	Stand 14
Health Innovation Research Alliance Northern Ireland (HIRANI)	Stand 45	T-Pro	Stand 21
		Trustmarque Solutions Limited	Stand 49
		Ulster University	Stand 29
		Versus Arthritis	Stand 10

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4 Event Partner



Access Elemental Social Prescribing is the UK's leading digital social prescribing software connecting health, housing, local government, and VCSE sectors by integrating clinical and third-party software creating personalised social prescriptions for over 20 million people. theaccessgroup.com



50 Exhibitor



Age NI is the leading charity in Northern Ireland dedicated to helping everyone make the most of later life and providing companionship, advice and support for older people who need it most. ageuk.org.uk



9 Exhibitor



Agewell is a community-based organization focussing on improving the quality of life for older adults. Agewell works collaboratively with local agencies, health services, and community groups to deliver a range of services to support the health, and independence of older people. meapp.co.uk



46 Exhibitor



Arts Care is an Arts & Health charity whose aim is to enable people in health and social care, community and other settings to benefit from the recuperative, healing, and positive health effects of engagement with the creative arts. artscare.co.uk



51 Exhibitor



AutogenAI gives your sales teams a significant competitive advantage. We are the fastest-growing AI company in the UK. Our enterprise-level solution is being used by clients across three continents as we continue to grow at an explosive rate and meet the needs of our end users. Our cutting-edge natural language processing solutions make a company's language work for them, saving time, and money while improving the quality of their bids, tenders, and proposals. autogenai.com



34 Exhibitor



The British Dietetic Association (BDA) stands as the singular voice representing the entire dietetic workforce in the UK. As both a trade union and a professional body, BDA champion the professional, educational, public, and workplace interests of our members. bda.uk.com



27 Exhibitor



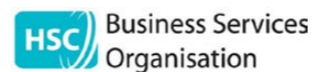
Breast Cancer Now are the research and support charity. Breast Cancer Now here for everyone with breast cancer. Breast Cancer Now's vision is that by 2050, everyone diagnosed with breast cancer will live and be supported to live well. But to make that vision a reality, Breast Cancer Now need to act now. breastcancernow.org



36 Exhibitor



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HSC Pension Service forms part of the Business Services Organisation and is responsible for the administration of the HSC Pension Schemes on behalf of all HSC Employers and over 138,000 Scheme Members. bso.hscni.net



Mezzanine Supporter



Procurement and Logistics Service is the sole provider of professional procurement and logistics services to all HSC organisations in Northern Ireland. IMDU team support the procurement of innovation through engagement with internal and external stakeholders. hscpensions.hscni.net



30 Exhibitor



British Red Cross offers services across NI Trusts to reduce length of stay, avoid readmissions and increase patient well-being by providing hospital and community-based support, including hospital discharges, patient transport, home support, and community connectors. redcross.org.uk



33 Exhibitor



Michelle Tennyson, Chief Allied Health Professions Officer, leads national initiatives in Allied Health, focusing on relationship-based care. She champions innovation and professional development in Allied Health, including Paramedicine, to enhance patient outcomes and expand service scope. health-ni.gov.uk



19 Exhibitor



Capita digitally empowers the healthcare sector by offering innovative solutions which support NHS Trusts to achieve operational excellence, enhance patient care, and ensure robust security through seamless digital integration. capita.com



Mezzanine Supporter



Cedar delivers a diverse range of services that support both children and adults with disabilities, autism, and brain injury to get the most out of life and to be fully included in their communities. cedar-foundation.org



35 Exhibitor



Cloud21 is a healthcare consulting and services company that partners with health and care organisations to transform healthcare. Cloud21 deliver personalised, integrated solutions to help our clients create a more accessible, efficient, and integrated healthcare system. cloud21.net



16 Exhibitor



Cogniss is a no-code ecosystem that enables innovators, healthcare experts, organisations to create their own advanced patient-facing digital health apps without software developers or coding skills. cogniss.com



Supporter



Cranmore is a Hollywood-based software development company specialising in enterprise scale projects for the UK's public sector. Offering deep expertise in healthcare technology, Cranmore provides guaranteed software success, with unprecedented transparency on cost and delivery. cranmo.re



41 Exhibitor



Thank you to our supporters

	<p>C-TRIC is a not-for-profit clinical research facility (CRF) based on the Altnagelvin Hospital site in Derry-Londonderry, collaborating with universities, companies, and the NHS to advance clinical research, focusing on cutting-edge multiomics and improving patient care. c-tric.com</p>		<p>42 Exhibitor</p>
	<p>Dell Technologies is the essential infrastructure and solution company for the next generation of healthcare and life sciences – embracing digitization and harnessing the power of data to help accelerate and improve health and patient outcomes. dell.com</p>		<p>23 Exhibitor</p>
	<p>We are Diabetes UK, the leading charity for people living with diabetes in the UK. Our vision is a world where diabetes can do no harm. diabetes.org.uk</p>		<p>12 Exhibitor</p>
	<p>equip will deliver a single solution to replace existing HR, Payroll, Finance and Procurement systems (HRPTS and FPL), providing a critical backbone for HSCNI for the next 10 years. equip will impact all 86,000 staff across 16 HSC Organisations when it goes live in 2026, delivering a world class solution with simplified processes, data-driven insights, and an improved user experience. bso.hscni.net</p>		<p>31 Exhibitor</p>
	<p>Expleo is a global engineering, technology and consulting service provider that partners with leading organisations to guide them through their business transformation, helping them achieve operational excellence and future-proof their businesses. expleo.com</p>		<p>43 Exhibitor</p>
	<p>EY exists to build a better working world, helping to create long-term value for clients, people and society and build trust in the capital markets. Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate. Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today. ey.com</p>		<p>1 Exhibitor</p>
	<p>The General Medical Council helps to protect patients and improve medical education and practice in the UK by setting standards for students and doctors. The General Medical Council support them in achieving (and exceeding) those standards, and take action when they are not met. gmc-uk.org</p>		<p>39 Exhibitor</p>
	<p>GS1 UK is a standards organisation. GS1 standards in healthcare are used to uniquely identify every person, product, and place throughout the supply chain and patient pathway – known as Scan4Safety. Its purpose is to improve traceability and patient safety. gstuk.org</p>		<p>40 Exhibitor</p>

Thank you to our supporters

	<p>Health Innovation Research Alliance Northern Ireland (HIRANI) - Stand 45 need adding before HSL. A not-for-profit alliance of universities, healthcare providers and industry which promotes Life and Health sciences sector growth by providing a clear vision and supporting collaboration for health and prosperity. hira-ni.com</p>		<p>45 Exhibitor</p>
	<p>Heart Failure Warriors NI is a non profit charity lead by patients and carers to help improve, support and provide education, therapeutic and social activities for patients their families, caregivers and friends. heartfailurewarriorsni.com</p>		<p>13 Exhibitor</p>
	<p>The HSL Group is an integrated healthcare solutions business, specialising in the distribution of both cutting-edge medical devices and state-of-the-art AV solutions. hsl.ie</p>		<p>15 Exhibitor</p>
	<p>Liaison Group is a trusted partner to the NHS, specialising in recovering cash for reinvestment and freeing up time to deliver more care. Through their Workforce, Financial and Care businesses, Liaison Group support ICSs and organisations with technology and expertise. liaisongroup.com</p>		<p>37 Exhibitor</p>
	<p>Managers in Partnership (MiP) is the trade union for managers and senior leaders in healthcare. It represents over 7000 members working throughout the UK in the NHS, social care and independent sector. miphealth.org.uk</p>		<p>32 Exhibitor</p>
	<p>The Committee for Health is a statutory departmental committee of the NI Assembly made up of 9 MLAs. The Committee has a scrutiny, policy development and consultation role with respect to the Department for Health. niassembly.gov.uk</p>		<p>38 Exhibitor</p>
	<p>The NIAO supports the Assembly in holding the Executive to account for how public money is spent. It audits public bodies' finances and scrutinises spending, assessing value for money and providing insights into how well services are delivered. niauditoffice.gov.uk</p>		<p>26 Exhibitor</p>
	<p>The Northern Ireland Creative Health Network is an emerging cross-sector network of c80 individuals passionate about the power of the arts and creative sector to support individual and community health and wellbeing across the life-course.</p>		<p>51 Exhibitor</p>

Thank you to our supporters



The Northern Ireland Social Care Council is the regulator for the social work and social care workforces in Northern Ireland and responsible for supporting registrants to meet standards of conduct and practice and supports their ongoing learning and development. niscc.info



5
Exhibitor



NIPEC's purpose is to lead and inspire nurses and midwives achieve and uphold excellence in professional practice. NIPEC promotes the highest standards of practice, education and professional development to support the delivery of safe, effective care and services. nipec.hscni.net



22
Exhibitor



Novartis UK innovates and collaborates to support the NHS and patients, regardless of their location or background. Committed to addressing health inequalities and enhancing diversity in clinical trials, Novartis UK pioneers groundbreaking approaches as a dedicated medicines company. By leveraging innovative science and technology, they tackle the most pressing clinical and public health challenges facing the UK today and in the future. novartis.com



3
Exhibitor



OCN NI is a leading Awarding Organisation, working with Further Education Colleges, Schools, Training Organisations, Third Sector Organisations, Health Trusts, Prisons and other education and training organisations. Our mission is to 'develop and award qualifications which engage, enrich and equip learners for life. ocni.org.uk



25
Exhibitor



OET is the global leader in English language testing for healthcare professionals. It empowers internationally trained healthcare workers to communicate effectively in healthcare settings, supporting thousands from over 100 countries each month in advancing their careers. oet.com



28
Exhibitor



Funded and facilitated by Parkinson's UK, the Parkinson's Excellence Network is working to transform health and care services for people with Parkinson's. We share best practice, resources, education and drive improvements to Parkinson's services. parkinsons.org.uk



11
Exhibitor



The PCC is an independent, informed and influential voice that makes a positive difference and advocates for people across Northern Ireland in HSC. PCC Vision: A HSC shaped by the needs and experience of its users. pcc-ni.net



44
Exhibitor

Thank you to our supporters



The Public Health Agency is responsible for protecting and improving the health and wellbeing of the population of Northern Ireland and reducing health inequalities through strong partnerships with individuals, communities and other key public, private and voluntary organisations. publichealth.hscni.net



Mezzanine
Supporter



Providing practical and emotional support services for anyone affected by HIV in NI, Positive Life challenges the myths that underpin the stigma, through awareness raising, education, campaigning and lobbying to secure the best outcomes for the people we work for. positivelifeni.com



48
Exhibitor



Proud2bOps is a large scale network for Operational Managers and Leaders of provider Healthcare organisations. Proud2bOps is a deliberately developmental Network, bound by its values and innovative approach to operational development through socio-technical interventions. proud2bops.org



24
Exhibitor



Retinue is the leading UK specialist in contingent staffing for health and social care, leveraging recruitment, technology & procurement expertise and driving collaboration to enhance cost, control, continuity, and compliance across temporary workforces. retinue-solutions.com



2
Exhibitor



The Regulation and Quality Improvement Authority (RQIA) is responsible for monitoring and inspecting the availability and quality of health and social care services in Northern Ireland, and encouraging improvements in the quality of those services. rqia.org.uk



20
Exhibitor



Skills for Health, established in 2002, is the UK's Sector Skills Council for Health. With deep roots in the NHS, they specialise in workforce development, leadership and organisational development, learning solutions, frameworks, and workforce research. skillsforhealth.org.uk



47
Exhibitor



The Stroke Association is Northern Ireland's only stroke specific charity. The Stroke Association provide specialist support, fund research and campaign to make sure people affected by stroke get the very best care and support to rebuild their lives. stroke.org.uk



18
Exhibitor

Thank you to our supporters



Stryker is a global leader in medical technologies and, together with their customers, they are driven to make healthcare better. Stryker offers innovative products and service that help improve patient and healthcare outcomes. stryker.com



6-8
Exhibitor



T-Pro is a global leader in AI-powered Speech Technology and Robotic Process Automation for Healthcare, easing the administrative burden for over 85,000 users across 1,000+ organisations worldwide, enabling healthcare professionals to prioritise patient care. info.tpro.io



21
Exhibitor



Telefónica Tech is a leading company in digital transformation. Offering a wide range of services and integrated technological solutions in Data & AI, Cyber Security, Cloud, Business Applications, and Modern Workplace. telefonicatech.uk



17
Exhibitor



Thornton & Ross
STADA GROUP

Thornton & Ross, part of the STADA group, focuses on caring for people's health through a broad portfolio including generics, biosimilars and non-prescription healthcare products. STADA sells its products in over 120 countries, employing over 12,000 people worldwide. thorntonross.com



14
Exhibitor



Trustmarque delivers the value of technology to bring real-life impact. As a trusted partner to both customers and technology partners, together, Trustmarque turn your vision into reality. trustmarque.com



49
Exhibitor



With world-leading research expertise and facilities, Ulster University provides opportunities for academia, industry and clinicians to work together towards developing innovative solutions in healthcare and boost the productivity of the Life and Health Sciences sector. ulster.ac.uk



29
Exhibitor



Versus Arthritis is the UK's leading Arthritis charity, delivering services and support, researching breakthrough treatments, campaigning relentlessly on behalf of people with arthritis and collaborating with healthcare professionals to make systems work better. versusarthritis.org



10
Exhibitor



The Association of the British Pharmaceutical Industry is proud to support NICON24: Bringing healthcare leaders together to discuss how to secure the best health and care outcomes for Northern Ireland

Join the conversation at [#NICON24](https://twitter.com/NHSC_NI)





**Northern Ireland
Confederation**
for Health and Social Care

2024 Conference
& Exhibition

16 – 17 October 2024
La Mon Hotel, Belfast

X@NHSC_NI #NICON24

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