






# Primary and Secondary Care Interface Collaborative: overview

<b>Session 1: Understanding the problem</b> 	<b>Session 2: Measurement and scoping out ideas</b> 	<b>Session 3: Testing improvement ideas</b> 	<b>Session 4: Ongoing testing and sustainability</b> 	<b>Session 5: Recognition, spread and sharing</b> 
<ul style="list-style-type: none"> <li>• Defining your aim, purpose and ‘why?’</li> <li>• Tools to use to scope out the problem area.</li> <li>• How to evidence the problem is happening.</li> <li>• Who needs to be involved – stakeholders.</li> </ul>	<ul style="list-style-type: none"> <li>• Measurement for improvement.</li> <li>• Understanding data.</li> <li>• Presenting data.</li> <li>• Driver diagram.</li> <li>• Tools to identify change ideas.</li> <li>• Examples of change ideas.</li> </ul>	<ul style="list-style-type: none"> <li>• Small scale testing.</li> <li>• Improvement models.</li> <li>• Plan-Do-Study-Act.</li> <li>• Culture.</li> <li>• Ongoing measurement.</li> <li>• Learning from best practice.</li> </ul>	<ul style="list-style-type: none"> <li>• Reflections and learning.</li> <li>• Sustainability factors.</li> <li>• Human factors.</li> <li>• Planning your ongoing journey.</li> <li>• Peer improvement community.</li> </ul>	<ul style="list-style-type: none"> <li>• Recognition of your progress.</li> <li>• Sharing learning and evaluation.</li> <li>• Critical reflection and analysis.</li> <li>• Revisit sustainability factors.</li> </ul>
<b>Action learning period 1:</b> Scope out the problem in your local setting.	<b>Action learning period 2:</b> Understand your data and gather as many change ideas as possible.	<b>Action learning period 3:</b> Test out ideas in practice and experiment changes.	<b>Action learning period 4:</b> Continue to test, understand your assurance systems.	<b>Action learning period 5:</b> Commit to the ongoing journey and sustain your progress.